HOW TO READ YOUR WATER METER

In most cases, the meter is in a meter box located underground at the front of your property near the street. The meter register, which records your water use, looks like the picture below.

All water from the water main to your residence passes through your water meter. The meter flow indicator (resembling a hand on a clock) records usage in 1-gallon increments. The black numbers on the white background show usage in 1,000-gallon increments.

Your water meter is read monthly. The meter reader only records the 1,000-gallon increments as the reading. For instance, if your meter reading (ending minus beginning reading from prior month) showed a usage of 3,600 gallons, you would only be billed for 3,000 gallons for that particular month. This is also why you may see usage of 3,000 for a month or two and then see a jump to 4,000 gallons the next month.

The meter register only records usage when water passes through it. If you need assistance locating your water meter, call Lee County Utilities Customer Service at 239-533-8845.

Meter Register

Leak Indicator
If no water is being used inside or outside, this indicator should not be moving. If it is rotating, you may have a leak.

Flow Indicator
Used when measuring the flow through the meter.

Every turn of a number in the white register measures 1,000 gallons. This number is what is reported on your bill.